

# Health literacy project: progress report

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# Background

*Making the Case for Information (PiF, 2013)*<sup>1</sup>

KfH Patient and Public Information TFG<sup>2</sup>

Funding

<sup>1</sup>[https://www.pifonline.org.uk/wp-content/uploads/2013/05/PiF\\_Report\\_case\\_for\\_Information.pdf](https://www.pifonline.org.uk/wp-content/uploads/2013/05/PiF_Report_case_for_Information.pdf)

<sup>2</sup><https://kfh.libraryservices.nhs.uk/patient-and-public-information/>





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# Project outline

**Started November 2018**

**12 month project**

**1 full time Health Literacy project manager**



# Progress so far

**Baseline awareness survey – QI project**

**Leaflet for patients & the public**

**Internet and intranet content**

**Making contacts – internal & external**

**CAMHS Shelf Help reading group**

**Drop-in sessions at Redbridge Libraries**



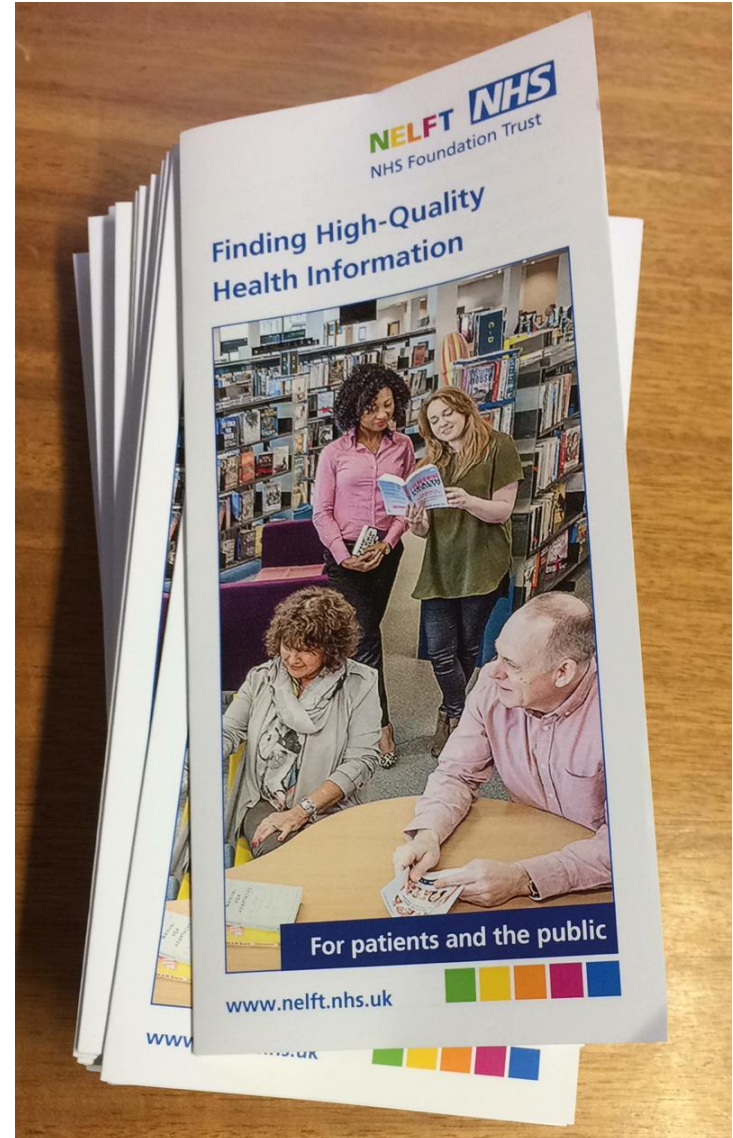


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# Future plans

**Staff training - f2f & e-learning**

**Managers mailshot**

**Linking with GPs**

**Collaboration – regional & cross sector**

**Co-production**

**Funding**



# Challenges

**Recruitment**

**Evidencing impact**

**Interest >  
engagement**

**Joining the dots**

**Funding**



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# Let's talk

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